



BIKESTATION
LA PALMA

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INFO-SHEET

Here is some important info before the start of your bike holiday on the "Isla Bonita" organized by Bike Station La Palma:

TAXI TRANSFER FROM AIRPORT BY TAXI (if booked via Bike Station):

Our driver picks you up with a „Bike Station La Palma“ sign and takes you to Puerto Naos (45 min transfer) – there we will take you to your apartment.

CAR HIRE:

When you have received your hired car, please proceed directly to Puerto Naos – we will be waiting for you at the Bike Station with your apartment keys.

It would be helpful if you could give Chris a short call from El Paso (+34 696357228). From El Paso down to Puerto Naos it then takes only 15 more minutes.

There is a SPAR supermarket right next to the Bike Station (open daily from 8am to 8pm, from 8am to 2pm on Sundays). There is also a mini-market „Don Victor“, open daily including Sundays from 9am to 10pm).

DIRECTIONS AIRPORT – PUERTO NAOS:

From the airport follow the signs to Los Llanos.

About 3kms after El Paso turn sharp left from the main street into a small road steeply down to La Laguna. After about 2 kms turn left around a big tree when the road flattens out, turn right after 200mtrs and follow the signs to Puerto Naos. The drive takes about 45 minutes. Bike Station La Palma is on the highstreet (called Avenida Cruz Roja) right next to the SPAR supermarket. From there we will take you to your apartment.

MAPS: www.google.com/maps

PAYMENT:

Please note that the apartments rented via BikeStation have to be paid in **cash** here.

For all other payments (for tours, bike hire, equipment etc.) credit cards are accepted.

No down-payment is necessary for apartments, tours, hired bikes.

OPENING HOURS BIKE STATION

Winter season (October – May)

Monday to Saturday 9.00 – 12.00 and 17.00 to 19.00 h

Free Wifi is provided when the shop is open.

Summer season (September to May/beginning of June)

Monday to Saturday 9:00 to 12:00h

TOURS

Our tours start at 9.30h. Please be at the BikeStation 10 minutes before departure.

For all tours there will be a shuttle service by taxi + bike trailer to the prospective starting points of the tours.

Transfers take approx. 30-45 min., Endurotours up to 90 min./ sometimes 2 shuttles).

The tours are about 35 to 50 kms long and have about 500-1000hmtrs. In between we have stops in cafes or bars where you have the chance to refill water-bottles. Don't forget to take along power bars/ banana snacks etc.

The tours always end again at the BikeStation in Puerto Naos.

Extra-costs may arise for enduro-tours .(with the exception of Enduro-weeks, where all shuttles are included)

MINIMUM NUMBER OF PARTICIPANTS FOR 3 OR 5-DAY PACKAGES:

From 3 participants onwards tours are guaranteed. For Enduro and Allmountain events there is a minimum number of 5 persons.

WEATHER

Even if weather conditions in Puerto Naos are good and it is warm and sunny – up in the mountains it may be cold and even at times rainy (especially during the winter season) Please take that into account when choosing your clothes. A light windproof jacket is necessary for all tours. In case of unfavourable weather conditions tour-plans may be changed or cancelled.

HELMET

On all our tours the use of helmets is compulsive (also uphill).

For Enduro-tours protectors are compulsive. (or at least knee-protectors)

BIKE HIRE (without guided tours)

Please bring along ID-card or passport. A deposit of 100.-€ is required.

Credit cards are accepted. The price for the hired bike is to be paid in advance.

GROUP EVENTS:

For group bookings half the price for the bike tours plus airport transfers (if booked) is to be paid in advance.

Please pay the rest of the group arrangements one month before the start of the event.

Accommodation to be paid at the BikeStation in cash.

CANCELLATION FEES FOR APARTMENTS AND BIKE-PROGRAMMES:

- Until the 45th day before the start of the holiday: 20%
- Until 44th to 35th day before start of the holiday: 50%
- Until 34th to 2 days before start of the holiday: 80%
- From one day before start of the holiday or no show: 100%

IMPORTANT PHONE NUMBERS:

Shop: +34 922408355

Chris: +34 696357228

Olaf: +34 635304581

Ottes: +34 696257203

(Please let us know your mobile phone number via mail)

ADDRESS

Bike Station La Palma S.L.

Avenida Cruz Roja 3

(next to the SPAR supermarket)

38769 Puerto Naos

info@bike-station.com

www.bike-station.com

We wish you a relaxed trip to La Palma and look forward to meeting you!

Bikestation La Palma